

RFQ Management on IndAXonline

Frequently Asked Questions



IndAXonline is **India's largest online open marketplace** for new, used, refurbished and unutilized automation assets that include components of PLC systems, Scada, RTU, VFDs and other industrial & Electrical Control Systems along with services. The portal has unique functionalities that include **Trading, Repair & Field services, eStore and Brand Enhancement opportunities.**
Service Solution

Q: WHAT IS THE BENEFIT OF POSTING AN RFQ ON INDAXONLINE, WHEN I ALREADY HAVE A REGULAR SUPPLIER FOR MY REQUIRED ITEMS?

IndAXonline is a premier group of control system integrators, suppliers & service providers in India for Power, Control & Automation Systems, with domain expertise across brands, vertical and **industry** segments.

Application

Publishing an RFQ on our portal connects you with additional suppliers and service providers across brands, providing you with greater choices, best prices and **superior quality.**

On-time Delivery

Q: WHAT KIND OF RFQS CAN BE PUBLISHED ON INDAXONLINE?

IndAXonline enables you to find much sought after products and critical spares, discover prices efficiently & effectively, manage obsolescence risk for products which are even not available with manufactures, OEM or distributors.

Product RFQs may include new items, used items, under-utilized items, overstocked items & refurbished items.

Services RFQs may include engineering, testing, installation & commissioning.

including system modification & retrofitting as well

Q: WHAT SUPPORT CAN I EXPECT FOR RFQS PUBLISHED ON INDAXONLINE?

RFQs published on our portal will automatically be shared with relevant industry leaders, to enable them express their interest in the RFQ.

Additionally, IndAXonline supports its customers with in-house stock and available competent services.

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Q: CAN PRODUCTS BE MADE AVAILABLE DIRECTLY FROM BRAND MANUFACTURERS?

IndAXonline's primary focus is to support industrial customers with products that have been discontinued, have been deemed obsolete or are not actively available in the primary market of product OEMs.

However, **on a case-to-case basis** we can also make products directly available from manufacturers or authorized distributors of various brands.

Q: WHAT ARE SERVICES AVAILABLE FROM INDAXONLINE OR THROUGH ITS LARGEST NETWORK OF SERVICE PROVIDERS ?

IndAXonline is equipped with the necessary knowledge, technology, experience and skills for Project & Field services in Industrial Automation, and Electrical and Instrumentation. Our expertise lies in matching your desired products or services with those offered through our network, to fulfill RFQs published on our portal.

Q: IS IT FREE TO POST AN RFQ ON INDAXONLINE?

Yes, the facility is 100% free for registered users on IndAXonline.

Q: WHY IS MEMBER REGISTRATION NECESSARY TO POST AN RFQ ON INDAXONLINE?

Member registration is mandatory to prevent misuse of the portal and to maintain the quality of our listings. Member registration is free of charge.

Q: WHAT INFORMATION IS REQUIRED TO PUBLISH AN RFQ ON INDAXONLINE?

In order to maintain consistency of listings, we have an online RFQ submission form with prescribed information fields.

Additionally, you may choose to upload additional documents such as job specification, data sheets, drawings, etc. to enable interested suppliers understand your requirements better. This ensures that you receive offers as per your exact requirements.

Q: WHEN WILL MY SUBMITTED RFQ BECOME VISIBLE ON INDAXONLINE?

To maintain the quality of our listings, our team will review the listing prior to publishing it on the portal. If the RFQ listing is as per our terms of use, the listing will typically appear on our website within 24 hours. You will receive periodic updates via email, on the status of publishing.

Q: HOW CAN I EDIT OR DELETE MY RFQ LISTING AFTER IT IS PUBLISHED?

To do this, email us at admin@indaxonline.com from your registered email ID or contact our helpdesk at +91-99111 04090.

Q: FOR HOW LONG WILL MY PUBLISHED RFQ BE VISIBLE ON INDAXONLINE?

Your RFQ will be active and in public display, based on the 'Last date for offer submission' that you selected during submission of your RFQ listing.

Q: CAN I EXTEND THE 'LAST DATE FOR OFFER SUBMISSION' FOR MY PUBLISHED RFQ?

Your RFQ date may be extended up to any duration. To do this, email us at admin@indaxonline.com from your registered email ID or contact our helpdesk at +91-99111 04090.